

COMMUNICATION & CONFLICT MANAGEMENT WORKSHOP

Saturday, March 3, 2012
8:45 am to 4:30 pm

Location Mad River Community
Hospital's Minkler Room
3800 Janes Road, Arcata

An interactive, one-day workshop designed to promote personal conflict management through effective communication.

Tuition:

\$65 Early registration before February 3
\$75 Regular registration after February 4
\$60 Nonprofit
Group Discount: Sign up with a friend and each receive a 10% discount

How to Register:

Complete the registration form and mail with workshop fee to:

Humboldt Mediation Services
517 Third St, Suite 3
Eureka, CA 95501

Or call the office at (707) 445-2505, or use our online registration button at:

www.humboldtmediationservices.org

WHAT YOU CAN EXPECT FROM THIS WORKSHOP:

Learn how to harness the power of conflict as a positive force for growth, understanding, and improved relationships.

Tuition includes 8 hours of instruction, role plays, and exercises led by experienced, certified mediator-trainers; a comprehensive manual of techniques and exercises for clear communication and conflict management; and breakfast.

Some of the practical tools you will learn in this workshop include:

- Using effective listening behaviors and attitudes.
- Using open-ended questions and "I" statements effectively.
- Giving and receiving constructive criticism effectively.
- Brainstorming techniques to increase options for resolution.
- Creating workable solutions.
- And many other aspects of managing conflict!

2012 REGISTRATION FORM

Saturday, March 3, 2012

Payment enclosed: \$ _____

- \$65 Early Bird Fee before February 3
- \$75 Regular Fee after February 4
- \$60 Nonprofit
- 10% Group Discount for enrolling with a friend

The friend I am enrolling with is:

Please also send me information about HMS' annual 34-hour Mediator Training Course

NAME: _____

ADDRESS: *(If nonprofit, please identify here)*

PHONE: _____

EMAIL: _____

Mail with registration fee to:

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